Westinghouse

IMPORTANT
For use with induction ready cookware only.



INDUCTION COOKTOP INSTRUCTION MANUAL

220~240V | 2000W | WHIC01K

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Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance.

Product design and specifications may be changed without notice.

IMPORTANT SAFETY INSTRUCTIONS

⚠ DANGER	⚠ WARNING	⚠ CAUTION
DANGER - Immediate hazards which WILL result in severe personal injury or death.	**WARNING** - Hazards or unsafe practices which COULD result in severe personal injury or death.	**CAUTION** - Hazards or unsafe practices which COULD result in minor personal injury.

WARNING

The temperature of accessible surfaces may be hot whilst the induction cooktop is operating.

1. Read all instructions in this manual carefully before using your new induction cooktop. Save these instructions.
2. Always use this induction cooktop with a power outlet of the voltage (A.C. only) marked on the back of the appliance.
3. This appliance is intended for non-commercial, indoors use only. Do not use this appliance for anything other than its intended use.
4. ⚠ **DANGER:** Do not operate the induction cooktop if:
   - the cord or plug is split, melted or damaged.
   - the cooktop has malfunctioned.
   - the cooktop has been damaged in any manner.

   If any of the above incidents occur, return your induction cooktop to the nearest authorised service center for examination, repair or adjustment.
5. ⚠ **DANGER:** Always use this induction cooktop on a stable, heat resistant surface.
6. ⚠ **DANGER:** Do not under any circumstances immerse the power cord, mains plug or induction cooktop body in water or any other liquid.
7. ⚠ **DANGER:** Ensure that people fitted with cardiac pacemakers or similar medical devices keep a significant distance away from the induction cooktop when connected to power. Consult a medical practitioner before using this product if in any doubts.
8. ⚠ **WARNING:** Incorrect operation and improper use may damage the cooktop or parts thereof, and cause severe personal injury.
9. ⚠ **WARNING:** When operating the induction cooktop, use the touch panel buttons only as some surfaces will become very hot whilst the cooktop is in use.
10. ⚠ **WARNING:** Always ensure there is sufficient ventilation around the induction cooktop when in use.
11. ⚠ **WARNING:** Do not place the induction cooktop into the dishwasher.
12. ⚠ **WARNING:** After wiping or cleaning the induction cooktop, ensure that the unit is completely dry before use or storage.
13. ⚠ **WARNING:** Do not place the induction cooktop on or near materials that could easily catch fire.
14. ⚠ **CAUTION:** Care should be taken to ensure the air inlets and outlets are not blocked. When heating, the cooktop must be placed at least 10cm from the wall.
15. ⚠ **CAUTION:** If using plastic or nylon utensils do not leave in hot cooking vessel.
16. ⚠ **CAUTION:** The induction cooktop must not be left unattended while it is connected to the supply mains. Unplug the appliance from mains when:
    - cleaning.
    - moving it to storage.
    - not in use.

IMPORTANT SAFETY INSTRUCTIONS

17. ⚠ **WARNING:** Although the unit is rated to 240 degrees celcius, it is not recommended to use the unit at this level for extended periods of time as it can:
    - Burn your food.
    - Cause food to boil over and spill onto the unit potentially damaging the glass surface.
18. ⚠ **CAUTION:** Keep the induction cooktop out of reach of children less than 8 years old.
19. This induction cooktop is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the induction cooktop in a safe way by the person responsible for their safety, and understand the hazards involved.
20. Children should be supervised not allowed to play with the induction cooktop.
21. Do not use the induction cooktop when children are in the vicinity.
22. Always turn the power off at the power outlet before you insert or remove the power plug. Remove by grasping the plug - do not pull on the cord.
23. This induction cooktop is not intended to be operated by means of an external timer or separate remote-control system.
24. Do not place your induction cooktop on or near a hot gas flame, electric element, heated oven or any hot surface.
25. Do not place the induction cooktop on top of any other appliance.
26. Do not permit the mains supply cord or plug to touch a hot frypan or other hot objects, or allow the power cord to lay across the induction cooktop.
27. Do not allow the power cord of the induction cooktop to hang over the edge of a table or bench top.
28. The induction cooktop must be used on a stable, heat-resistant surface. Avoid using the induction cooktop on metal surfaces, such as the kitchen sink or a hotplate.
29. Never carry or hang the induction cooktop for storage by the power cord.
30. Do not use harsh or abrasive cleaning agents or any sharp instruments for cleaning the unit. When the unit is cool to touch, the outside surface may be wiped clean with a soft, damp cloth or sponge and then dried thoroughly. If necessary, a mild dishwashing detergent may be applied to the cloth or sponge but not directly applied to the induction cooktop.
31. Immediately unplug the induction cooktop from mains power if malfunction occurs.
32. After use, wait for the induction cooktop to cool down before moving or storing.

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ELECTRICAL REQUIREMENTS

POWER SUPPLY CORD

1. Do not attempt to modify the power cord or plug in any way.
2. A short power supply cord is provided to reduce the risk of becoming entangled in or tripping over a longer cord.
3. If the power supply cord is too short, do not use an extension cord. Have a qualified electrician or serviceman install an outlet near the appliance.

NOTE: Neither Westinghouse nor the retailer can accept any liability for damage to the product or personal injury resulting due to failure to observe the electrical connection procedures.

INSTALLATION GUIDE

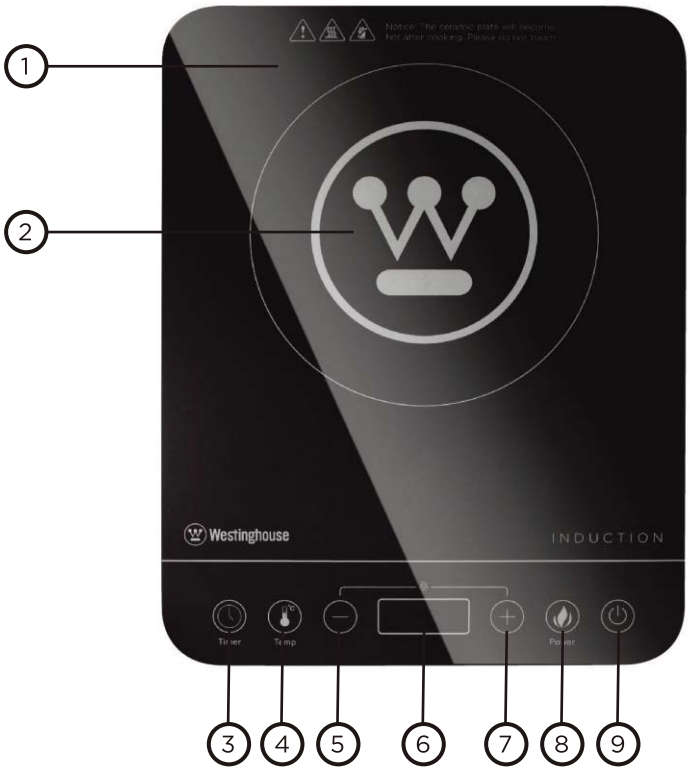
1. Carefully unpack your induction cooktop.
2. Carefully remove packaging around the induction cooktop and power cord. Do not remove warning labels.

⚠ **DANGER:** Do not under any circumstances immerse the induction cooker body, mains cord or mains plug in water or any other liquid.

⚠ **WARNING:** After washing or cleaning the induction cooktop ensure that the unit is completely dry before use or storage.

⚠ **WARNING:** Do not place the induction cooktop on or near materials that could easily catch fire.

PARTS AND FEATURES



1. Ceramic face plate.
2. Effective induction perimeter ring.
3. Timer button.
4. Temperature button.
5. Decrease button.
6. LED display screen.
7. Increase button.
8. Power/Wattage button.
9. On/Off button.

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OPERATING INSTRUCTIONS

1. Plug in the AC cord. The buzzer will sound indicating the induction cooker is now in standby mode.
2. Press/touch the “On/off”button to power up the induction cooktop. The word “ON” will be displayed on the LED screen.
3. **TEMP:**
   The temperature level can be selected from 60 - 240 degrees celcius. Place your induction ready pot or pan onto the induction cooktop and center it over the Effective induction perimeter ring (2). Press the TEMP button (4) and the induction cooktop will begin to operate at the factory temperature preset. Use the “increase and decrease” buttons to select the desired temperature setting. The setting will be displayed on the LED screen.

   ***Note* The temperature indicated on the LED screen is to be used as a guide only. Temperature fluctuations of 20-30 degrees celcius above or below the selected setting may be experienced depending on pot contents.**
4. **POWER:**
   The power level can be selected from 200 - 2000 watts. Place your induction ready pot or pan onto the induction cooktop and center it over the Effective induction perimeter ring (2). Press the POWER button (8) and the induction cooktop will begin to operate at the factory temperature preset. Use the increase (7) and decrease (5) buttons to select the desired power setting. The setting will be displayed on the LED screen.
5. **TIMER:**
   The timer ranges from 1 minute to 180 minutes. To use the timer, select the desired power or temperature level using the TEMP (4) or Power (8) buttons. Once temperature or power setting has been selected, press the timer button (3). The LED screen will display the factory preset time of “0” minutes. Using the increase (7) and decrease (5) buttons, select the desired time required in minutes. The unit will automatically power off once the desired amount of time has been reached.
6. **CHILD LOCK:**
   To engage the child lock, press the increase (7) and decrease (5) buttons simultaneously. The LED display will display the word “LOC” to indicate the unit is child locked. To disengage the child lock, hold the increase (7) and decrease (5) buttons simultaneously for 2 - 3 seconds. The Child lock will disengage.
7. **AUTO-OFF:**
   When in TEMP or POWER mode, the unit will automatically shut itself off after a period of 2 hours.

   ***Note* The Induction Cooktop fan will continue to operate for a period of 2 minutes after the unit has been switched off to cool the internal components. It is important that the unit is left plugged in and allowed to complete the cooling cycle in order to ensure long life of the components.**

ERROR GUIDE

ERROR CODE	REASON	SOLUTION
--	Waiting status	Place a suitable pot/pan onto the Effective induction perimeter ring.
E0	Pot is too small or or non-induciton cookware used.	Use larger size of pot or pan or replace pot or pan with induction capable cookware.
E2	Short circuit	Device requires repair
E2	Open circuit	Device requires repair
E3, E4	A/C Voltage too high or low	Connect the device to a correct voltage power outlet
E5	Ceramic plate overheated	Allow the device to cool down, turn off at A/C outlet and then turn on again.
E6	Circuit board overheated	Allow the device to cool down, turn off at A/C outlet and then turn on again.

NOTE: This induction cooktop will alternate the power to the cooking surface on and off during cooking. Please be aware that this is normal operation and is required to maintain even temperature.

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CLEANING & CARE

1. Allow the induction cooktop to cool thoroughly after using. Exposing to water whilst hot may cause shattering or damage to the ceramic plate.
2. When cleaning, non-abrasive cloths may be used to remove stubborn food particles from your induction cooktop. Do not use abrasive cloths and cleaning materials as they may damage the induction cooktop cooking surface.
3. Ensure induction cooktop is completely dry before storage and use.
4. Store in a dry place away from steam and humidity where possible.

⚠ **DANGER:** Do not under any circumstances immerse the power cord, mains plug or induction cooktop body in water or any other liquid.

***Note* The Induction Cooktop fan will continue to operate for a period of 2 minutes after the unit has been switched off to cool the internal components. It is important that the unit is left plugged in and allowed to complete the cooling cycle in order to ensure long life of the components**

TROUBLESHOOTING

BEFORE CALLING FOR SERVICE

If the induction cooktop fails to operate:

1. Make sure the unit is plugged in correctly and securely. If there is still no response, remove the plug from the outlet, wait 10 seconds and plug it back in securely.
2. Check for a blown or tripped circuit breaker in your home. If these seem to be working correctly, test another appliance in the same outlet to ensure the outlet is working correctly.

IF NONE OF THE ABOVE SOLVES THE PROBLEM, DO NOT TRY TO ADJUST OR REPAIR THE FRYPAN YOURSELF.

CUSTOMER SERVICE

In the event you believe your induction cooktop to be defective, please return it along with your sales receipt to the place of purchase for resolution.

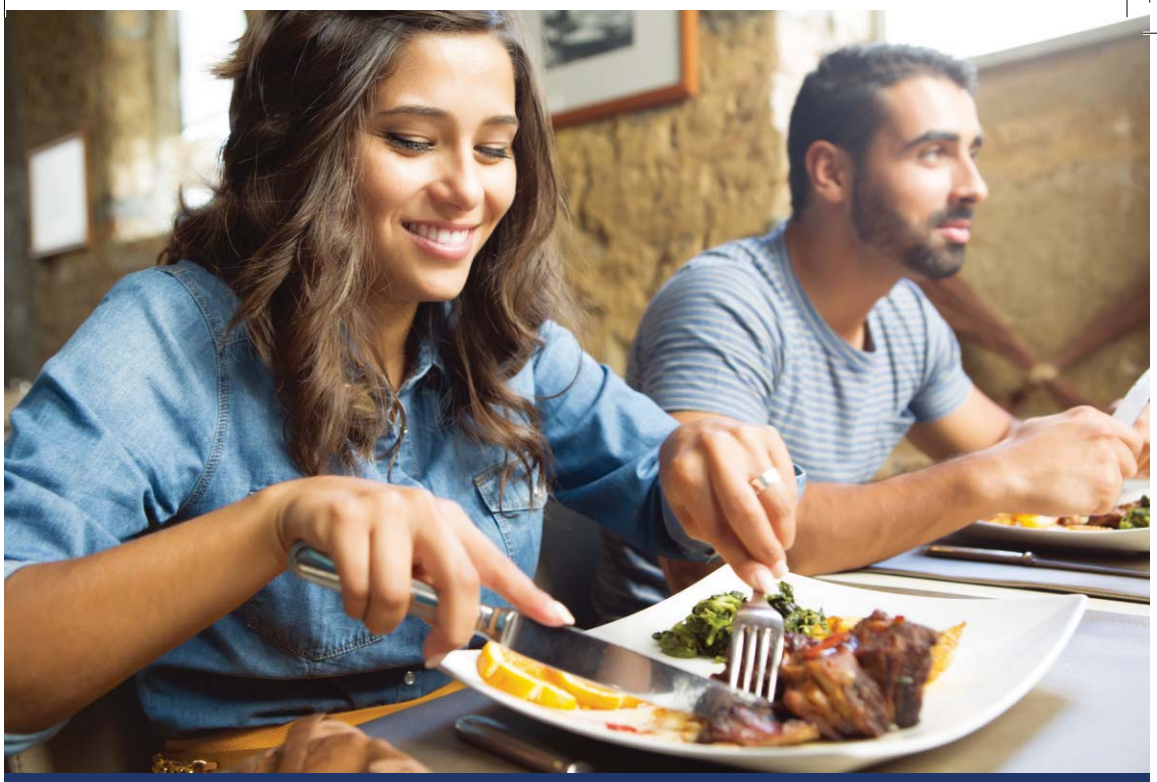
For any enquiries, please call our service center on: Tel: 1300 883 109
Mon-Fri 8:00am – 5:00pm WST

TROUBLESHOOTING

Troubleshoot your problem by using the error guide chart on page 6 of this instruction manual.



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Fantastic recipes for this product and many other Westinghouse appliances can be found under the recipe section at:

www.westinghousesmallappliances.com.au

LIMITED WARRANTY

1. Nothing in this warranty affects the consumer's rights under the Australian Consumer law. The benefits to the Consumer under this Warranty are in addition to the rights and remedies of the buyer under any Consumer Guarantees. The Australian Consumer Law requires that we confirm that:

   Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

2. Subject to Clause 1, the Seller warrants that Westinghouse branded products will be free of manufacturing defects and will perform to the Seller's specifications subject to the following clauses.

3. The benefit of this Warranty extends only to the owner of the property in which the Products manufactured or supplied by the Seller are installed and used by the owner for the duration of the Warranty Period.

4. The Warranty commences on the date of the purchase of the product and continues for the benefit of the Owner for the Warranty Period. If within the Warranty Period a manufacturing defect is discovered in the Product, or the Product fails to perform to the Seller's specifications as a result of some defect in material or workmanship in the Product, then the Seller will at its own discretion:

   a.) Repair or replace the Product at the cost of the Seller, including but not limited to labour and travel costs. Goods repaired or replaced under this Warranty will be warranted for the remaining period of the Warranty.

   b.) Refund the purchase price paid by the consumer.

5. The Warranty does not apply to Product that :

   a.) Has failed due to excessive wear and tear beyond what is considered to be reasonable.

   b.) Has been misused or neglected.

   c.) Has been damaged accidentally or by acts of God including fire and flooding.

   d.) Has been used or operated contrary to operating or maintenance instructions.

   e.) Has been damaged by the Consumer or a third party authorised to act for the consumer in transit from the Sellers store to the Consumer.

6. In order to make a claim under the Warranty, the Owner must, where possible return the goods to the Seller's store at the Owner's cost. Proof of purchase must be supplied in all cases.

7. The seller will examine any returned Products and if the Seller determines that there is an apparent defect through no fault of the Owner, the Seller will:

   a.) Make note of the Owner's contact details including the Owner's telephone number which the owner can be contacted during business hours, postal address and e-mail address.

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b.) Make note of the defects reported by the Owner.

c.) Take back the defective goods from the owner and determine within a reasonable time through dialogue with the Seller whether the goods are defective.

d.) Advise the owner within a reasonable time frame whether it accepts or rejects the Product claim.

e.) If the Seller accepts the return of the Product, the Seller must arrange to have

i) The Product repaired or,

ii) Replace the damaged or faulty Product or,

iii) Refund the purchase price.

8. The Seller will not accept any returned Product which has not been returned strictly in accordance with this Warranty.

9. For the purpose of this Warranty:

a.) Australian Consumer Law means the law as set out in Schedule 2 of the Competition and Consumer Act 2010 (Cth).

b.) Consumer means the Purchaser of goods from the seller.

c.) Consumer means a Consumer as that term is set out in section 3 of the Australian Consumer Law.

d.) Consumer Guarantees means the guarantees under the Australian Consumer Law.

e.) Implied terms means any guarantees, conditions, warranties or other terms implied by any Australian Commonwealth, State or Territory laws, (excluding the Australian Consumer Law) or the law of any other jurisdiction.

f.) Owner has the meaning set out in clause 3.

g.) Warranty means this warranty.

h.) Product means the Product/s bought by the Owner from the Seller that fall under this warranty.

i.) Warranty Period means:

i) In relation to Cast Iron Cookware:	3 Year Limited Warranty.
ii) In relation to Non-Stick Cookware:	3 Year Limited Warranty
iii) In relation to Cooking Utensils:	3 Year Limited Warranty
iv) In relation to Knives/Knife Block Sets:	3 Year Limited Warranty
v) In relation to Stainless Steel Cookware:	10 Year Limited Warranty
vi) In relation to Chopping boards:	1 Year Limited Warranty
vii) In relation to Small Appliances:	1 Year Limited Warranty

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INNOVATION YOU CAN BE SURE OF

CUSTOMER SERVICE - 1300 883 109

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